

eGuard Installer Warranty

Elements eGuard Installer terms & conditions

The eGuard installer warranty guarantees if you damage your Elements product before your finished floor surface is installed we will replace your product with an equivalent product free of charge.

The following conditions apply:

- Your damaged product must be returned to us in the original provided packaging within 7 days of your original purchase along with your original written proof of purchase.
- Your installation must be installed by a qualified electrical contractor in accordance with the Elements product installation instructions, all electrical tests must be completed and recorded along with the installer details on the Elements Commissioning Record.

Elements is not responsible for:

- Any consequence or cost created by a faulty installation or application not installed in accordance to manufacturers installation instructions.
- Use of controls or components not approved by or recommended by Elements.
- Faults created by interruption of or inconsistent or over voltage on electrical supply.

A maximum of one free product per customer can be exchanged under the eGuard Warranty.



eMat



eFoil



eCable



eFlex



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